



Terms of the neighbours offer

FROM 21 SEPTEMBER TO 30 OCTOBER 2026

Weber Water rewards neighbours who group their water work: when several jobs are in the same area, we group our travel and call-outs, and we pass the benefit on to every customer in the group.

1. Organiser

The offer is organised by Weber Water SRL, Rue du Chemin de Fer 21, 4920 Aywaille, Belgium, company number BE 1029.096.556. Contact: contact@weber-water.be, +32 4 325 10 02.

2. Period

The offer applies to quote requests received from 21 September to 30 October 2026 inclusive, only through the form at weber-water.be/en/neighbours-offer. Requests sent by e-mail, by phone or through another form are not covered.

Quotes issued before 21 September 2026 are not covered by the offer.

3. Group of neighbours

A group brings together at least two neighbours whose jobs are within a 2 km radius.

One neighbour means one address and one job.

Each neighbour sends their own request and names the other members of the group in it. Each neighbour makes sure to name only people who have agreed to be contacted.

The final composition of the group is the one confirmed in writing by Weber Water.

4. Work covered

The offer covers work and servicing carried out on quotation: water treatment, pumps and lifting systems, rainwater harvesting, water management and distribution, servicing.

The offer is reserved for private individuals, for their own home; it does not apply to business customers (companies, self-employed people, farms, associations and public bodies).

It does not apply to emergency call-outs, webshop purchases, or quotes already benefiting from another discount or commercial gesture. The discount cannot be combined with any other current offer.

5. Confirmation and completion of a job

A job is confirmed when its quote is accepted, no later than 30 November 2026.

The jobs in the same group are scheduled over the same intervention period and carried out by 31 December 2026 at the latest. By accepting their quote, each customer accepts this organisational constraint.

If a job is postponed beyond that date for a reason beyond the customer's control, the discount remains granted.

6. Amount of the discount

The discount applies to the total excluding VAT of each quote. The rate depends on the number of confirmed jobs in the group:

Confirmed jobs in the group	Discount on the total excl. VAT of each quote
1	No discount
2	5%
3	10%
4 or more	15%

The discount applies to every confirmed job in the group and is shown on its invoice. It is capped at €750 excl. VAT per job.

The applicable rate is set on 30 November 2026, based on the jobs confirmed and not cancelled on that date. It is applied to the final invoice of each job or, if that invoice has already been issued, adjusted by credit note. If a job is cancelled or withdrawn after invoicing, the discount on the other jobs in the group is recalculated at the rate corresponding to the number of remaining jobs.

7. Example

Four neighbours in the same street each request a service of their water softener during the offer. If all four accept their quote, each gets 15% off the total excl. VAT of their quote. If only three accept, those three jobs get 10% off; if two accept, 5%; if only one accepts, no discount applies.

If one of the four withdraws within the legal withdrawal period, the three remaining jobs move to 10% and the difference is adjusted.

8. Changes to and cancellation of the offer

Weber Water reserves the right to change or end the offer at any time. Quote requests already received on the date of the change are handled under the terms in force when they were received.

9. Personal data

The data provided under the offer is used to handle quote requests and organise the jobs, in accordance with the privacy policy published on weber-water.be.

10. Questions

For any question about the offer: contact@weber-water.be or +32 4 325 10 02.